

Daisy and Rainbow Childcare Privacy Notice

Who is collecting and using your personal data?

Daisy and Rainbow Childcare will act as a “data controller” for any personal data that you provide to us. As such, we will ensure that the data given to us is processed in line with our organisation’s Data Protection Policies and in line with your rights under the Data Protection Act 2017 and the EU General Data Protection Regulations.

Should you wish to find out more about Daisy and Rainbow Childcare’s Data Protection Policies please contact our Data Protection Officer, our Centre manager.

Please note that failure to provide your personal data will render us unable to register children to our services.

Why are we collecting your personal data?

We are collecting your personal data for the following purposes;

- To be able to contact you in the case of concerns about your child when left in our care.
- To advise you of any information about the provision of our services which may affect your child.
- To advise you of your child’s development and progress whilst they attend our setting.

We rely upon the following laws to process your personal data – GDPR 2018 and previously the data protection Act 1998. We are registered with the Information Commissioner’s Office.

Who we will share your personal data with?

We will not share your personal data with any other agency without your direct consent. The only time this may be over ridden will be in circumstances when we are seriously concerned about the safety of your child.

How long will we hold your personal data?

Daisy and Rainbow Childcare will retain your personal data for only as long as is necessary, and in line with our organisation’s record retention schedule.

Automated decisions

No automated decision making takes place within the organisation.

Exercising your rights

Under the Data Protection Act 2017 and the EU General Data Protection Regulations you have the following rights;

- The right of access to your own personal data
- The right to request rectification or deletion of your personal data
- The right to object to the processing of your personal data
- The right to withdraw your consent to any processing that is solely reliant upon your consent

Should you wish to exercise any of your rights, you should contact our Data Protection Officer.

Your right to complain

If you wish to complain about the way that your personal data has been handled by Daisy and Rainbow Childcare, you should write to the Data Protection Officer and clearly outline your case. Your complaint will then be investigated, and a response given to you. If you remain dissatisfied with the way your personal data has been handled, you may refer the matter to the Information Commissioner’s Office whose contact details are below.

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
Email: casework@ico.org.uk